

TERMS & CONDITIONS

Terms and Conditions – GT Airtightness Testing

Quotes and pricing – PDF floor plan & elevations, and SAP calculation should be provided to us in advance to allow our preparation of quotation. Our rates quoted, included travel & other incidental expenses, and certificate preparation, allowing up to two hours to test each unit. The quote is valid for 30 days. Please provide your agreement to these terms by return e-mail.

Retest Policy – We allow 2 hours on-site for the test included in the first fee. Additional time on the same day is charged @ £50ph, and re-tests on subsequent days are charged at 75% of the main test fee.

Site preparation and requirements – Please see below the items that must be completed before we undertake the test.

Reporting Timescales / Certificates & Reports – verbal test confirmation on the day followed by certificates issued within a 24-hour period, subject to payment of invoice.

Payment Terms – Payments are to be received before the issue of the certificate.

Cancellation terms and bad weather policy. – There is no charge for cancellation due to weather. However, if we propose to cancel the test due to weather and you request to go ahead, we travel to the site on your request and are unable to test, and the full test fee will be chargeable.

Equipment Calibration and Standards Used for the Test – All equipment is calibrated by Building Regulations requirements.

Complaints policy – Refer to GT Airtightness Testing in the first instance and then onto IATS as below.